

## District I Service Chair Cabinet Report – January 11, 2025

As of November 3, 2024, I have emailed all clubs either directly or through the Zone Chairs. Quite a few I have talked with over the phone.

Club Officers are now into the system, as of December 5, 2024. What a struggle.

Currently 46 clubs are entering Service, but 1 club is missing the occasional report completed and 4 clubs no report complete for their activities. 13 Clubs no Service is being entered. 5 Leo clubs no service is being recorded (I know most of Leo Clubs are not active). Some Clubs are not going back and reporting the planned activities that are now ready to report. Some Clubs are not continuing to entering their activities as I follow the clubs on Facebook, I see what they are up to.

This screenshot shows what report completed does to record activities in LCI. Circled in red currently 64 activities entered are not recorded (a few are still planned events).



Report: Service Activities  
**Service Activities Information**  
Service Activities report for Experience Cloud data export

Enable Field Editing | Add Chart | Export

Total Records	Total Report Complete	Total Signature Activity	Total Funded by an LCIF Gr...	Total People Served	Total Total Volunteers	Total Total Volunteer Hours	Total Total Funds Donated (...)
764	700	114	0	187,381	4,786	25,393.50	139,729.51

The lack of training with the New Portal. I have been trying to educate them to watch the videos (many don't know about them). This link I found a few days ago in LCI is huge asset. When you scroll down there are quick guides which are excellent. <https://www.lionsclubs.org/en/resources-for-members/digital-products/portal-updates>

I have streamlined and created instructions for the Service Activities Report generation in the Lions Portal. This was sent out to all Zone Chairs in late November. I have had only two Zone Chairs that have made comments and suggestions. Two different copies are included with this report of which one needs to be approved to submit to Lions Support. I believe it needs to be a district recommendation. The difference is One Column Called **Cause** OR one Column called **Project type**, can't have both (won't fit on a page without being even smaller than it is).

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Across border phone calls are an issue for me. At \$1.00 a minute it is not logical for phone calls. Any suggestions of a rep that can work with the clubs for guidance that requires a personal touch as for some people emails don't work.

An item that is critical to being an obstacle is Email Addresses. We need to strongly reinforce to all members a change in email means they must create a new account for access to the Lions Portal. **It is all driven by the email and names in the SYSTEM.**

**Respectfully Lori Kirkham**