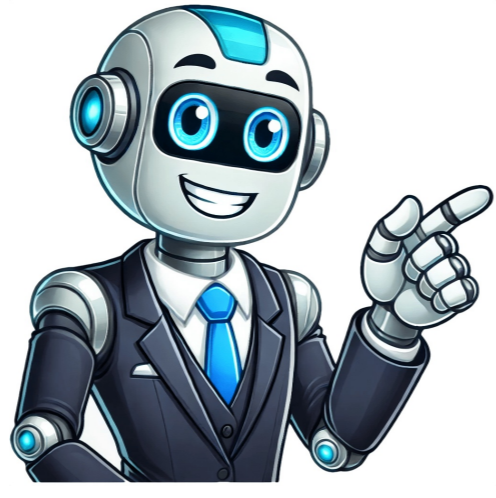


I'm not a robot



Süştü atsiliepimä apie... Enviar comentarios sobre... If you encounter issues when you use Google Pay (formerly known as Tez), we want to help. If you're located outside India and use an international number, you can't connect to our customer care phone number. You can contact us from 8 AM-12 AM Indian standard time (IST) on chat support. Contact Google Pay support Open the Google Pay app . At the top right, click your profile picture. Click Get help. Scroll and click Contact Support. On the screen, select "Call" or "Chat" to reach out for support. Call the Google Pay India customer care number You can call our customer care number toll free at: 1-800-419-0157. Our phone support is available in 5 languages (Hindi, English, Tamil, Telugu, and Kannada). Account authentication when you speak with support When you call the Google Pay toll-free number, you might be able to authenticate your account using a Google Pay generated verification code before you connect to our support team. This is important to verify the ownership of your account. In some cases, if you have an open ticket with support, you might receive a call back for an update, where you will need to provide this verification code to authenticate ownership of your account. Tips: The verification code experience is currently open to a small number of users. Over time, it will become more widely available. Your app version needs to be 120 or above to generate a verification code. How to generate the verification code: Open the Google Pay app . At the top right, click your profile picture. Click Settings Privacy and Security. Select Get OTP code. Important: Offline OTP isn't available in iOS. You'll find an 8-digit security code on your screen which you need to provide. Important: The Google Pay authentication verification code is only available via the Google Pay app. We never share a verification code over email or phone. Please ensure you do not share your verification code with anyone. Visit our Help Center Open the Google Pay Help Center. Look for the issue you're facing from the list of articles on the Home Page. Browse through the help topic that is relevant to your issue. Report suspicious activity If you believe your Google Account was misused on Google Pay, like through suspicious or unauthorized charges, contact our customer care through the options mentioned above. Popular articles Contact us Tell us more and we'll help you get there When you buy a Google service (like Google One) or buy something through a Google product (like Google Play), the payment info you provide is saved to your Google Account. Add, edit, or remove saved payment methods You can view, add, or make changes to an existing payment method saved in your Google Account. If you're in the European Economic Area (EEA), you may have to go through security challenges from your bank to add or edit your payment methods. If you have problems verifying your payment methods, contact your bank. Learn more about security challenges. You can also try an alternative payment method. Add a payment method Tip: Your first payment method must be a credit or debit card. After you've added a card, you can add other payment methods, like bank accounts. Sign in to Payment Methods. At the bottom, click Add a payment method. Select the payment method you want to add. Follow the instructions to finish adding your payment method. If you're asked to verify your payment method, choose an option from the list. Find and enter the verification code. Learn more about payment verification options. Change or remove a payment method Manage personal info on your payments profile When you buy something from Google, your payment info gets saved in your payments profile. The next time you buy something through Google, you can reuse the info in the payments profile which is connected to your Google Account. What is a payments profile? Your individual Google payments profile stores info like: The name, address, and tax ID (when legally required) of who's responsible for the payments profile. Your credit cards, debit cards, bank accounts, and other payment methods you've used to pay for things on Google. Other addresses you've used with Google, like for autofill on Chrome and Google Pay. Receipts and other info about what you've previously purchased. Recurring subscriptions and payments. Tip: If you manage a Google payments profile for a business or organization, learn how to manage business profiles. Manage more than one payments profile If you use your profile for personal payments, you can only have one payment profile for the country you live in. This makes it easy to manage all of your Google purchases in one place. You can have more than one payments profile if: Find charges, receipts & other past payment info Get help If you need more help with managing your Google payment info, visit the Google Pay Help Center. Contact us Tell us more and we'll help you get there Some features in Google Wallet are only available in certain countries or regions and on certain devices. We're working to bring many of these features to more countries or regions. Check feature availability Use Google Wallet for payments and storing passes Important: In addition to being in a supported country for payments, you must also have a supported payment method. Learn more about which payment methods are supported. You can use Google Wallet to make contactless payments and store forms of payment, tickets, and passes in: Albania American Samoa Andorra Argentina Armenia Australia Austria Azerbaijan Bahrain Bangladesh Belgium Bermuda Bosnia and Herzegovina Brazil Bulgaria Cambodia Canada Cayman Islands Chile Colombia Costa Rica Croatia Cyprus Czech Republic Denmark Dominican Republic Ecuador El Salvador Estonia Faroe Islands Finland France Georgia Germany Gibraltar Greece Greenland Guam Guatemala Guernsey Honduras Hong Kong Hungary Iceland Ireland Isle of Man Israel Italy Japan Jersey Jordan Kazakhstan Kosovo Kyrgyzstan Kuwait Latvia Lebanon Liechtenstein Lithuania Luxembourg Macau Malaysia Malta Mexico Moldova Monaco Montenegro Morocco Netherlands New Zealand Nicaragua North Macedonia Northern Mariana Islands Norway Oman Pakistan Panama Paraguay Puerto Rico Peru Poland Portugal Qatar Romania San Marino Serbia Singapore Slovakia Slovenia South Africa Spain Sweden Switzerland Taiwan Tajikistan Thailand Ukraine United Arab Emirates United Kingdom United States Uruguay US Virgin Islands Vietnam Use Google Wallet for storing passes only In these countries you can only store passes, like boarding passes, event tickets, and loyalty cards. To use Google Wallet for payments, you must be in a supported country for contactless payments. Tip: Not all pass types may be available in your country. Learn more about what pass types are available on Google Wallet. Afghanistan Angola Benin Bolivia Burkina Faso Burundi Cameroon Chad Congo Côte d'Ivoire Egypt Eswatini Ethiopia Fiji Gabon Ghana Guinea Guyana Haiti Iraq Jamaica Laos Lesotho Liberia Madagascar Malawi Mali Mauritania Mauritius Mongolia Mozambique Namibia Nepal Niger Nigeria Palestine Papua New Guinea Reunion Rwanda Senegal Sierra Leone Somalia Tanzania The Democratic Republic of Congo The Gambia Togo Uganda Venezuela Yemen Zambia Zimbabwe Use Google Wallet for transit Google Wallet can be used with many transit systems. To find if they support Google Wallet, search in the app for your local transit agency. Pay & use passes with Wear OS You can use Google Wallet to make purchases and use passes with your Wear OS smartwatch in: Albania American Samoa Andorra Argentina Armenia Australia Austria Azerbaijan Bahrain Bangladesh Belgium Bermuda Bosnia and Herzegovina Brazil Bulgaria Cambodia Canada Cayman Islands Chile Colombia Costa Rica Croatia Cyprus Czech Republic Denmark Dominican Republic Ecuador El Salvador Estonia Faroe Islands Finland France Georgia Germany Greenland Guam Guatemala Guernsey Honduras Hong Kong Hungary Iceland Ireland Isle of Man Israel Italy Japan Jersey Jordan Kazakhstan Kosovo Kyrgyzstan Kuwait Latvia Lebanon Liechtenstein Lithuania Luxembourg Malaysia Malta Mexico Monaco Montenegro Netherlands New Zealand North Macedonia Northern Mariana Islands Norway Oman Pakistan Panama Paraguay Puerto Rico Peru Poland Portugal Qatar Republic of Cyprus Romania San Marino Singapore Slovakia Slovenia South Africa Spain Sweden Switzerland Taiwan Tajikistan Thailand United Arab Emirates United Kingdom United States of America Student IDs If your college or university in countries or regions listed below supports Student ID with Google Wallet, you can save your Student ID to Google Wallet: Albania American Samoa Argentina Armenia Australia Austria Azerbaijan Belgium Bosnia and Herzegovina Brazil Bulgaria Canada Cayman Islands Chile Colombia Costa Rica Croatia Cyprus Czech Republic Denmark Dominican Republic Ecuador Estonia Faroe Islands Finland France Georgia Germany Greece Greenland Guam Hong Kong Hungary Iceland India Ireland Isle of Man Israel Italy Japan Kazakhstan Kyrgyzstan Kuwait Latvia Liechtenstein Lithuania Luxembourg Malaysia Malta Mexico Moldova Monaco Montenegro Netherlands New Zealand North Macedonia Northern Mariana Islands Norway Peru Poland Portugal Puerto Rico Qatar Romania San Marino Serbia Singapore Slovakia Slovenia South Africa Spain Sweden Switzerland Taiwan Tajikistan Thailand United Arab Emirates United Kingdom United States Vietnam Hotel keys Countries or regions where you can save hotel keys: Albania American Samoa Argentina Armenia Australia Austria Azerbaijan Belgium Bosnia and Herzegovina Brazil Bulgaria Canada Cayman Islands Chile Colombia Costa Rica Croatia Cyprus Czech Republic Denmark Dominican Republic Ecuador Estonia Faroe Islands Finland France Georgia Germany Greece Greenland Guam Hong Kong Hungary Iceland Ireland Isle of Man Israel Italy Japan Kazakhstan Kyrgyzstan Kuwait Latvia Liechtenstein Lithuania Luxembourg Malaysia Malta Mexico Monaco Montenegro Netherlands New Zealand North Macedonia Northern Mariana Islands Norway Oman Pakistan Panama Paraguay Puerto Rico Peru Poland Portugal Qatar Romania San Marino Serbia Singapore Slovakia Slovenia South Africa Spain Sweden Switzerland Taiwan Tajikistan Thailand United Arab Emirates United Kingdom United States Vietnam Digital car keys Corporate badges Countries or regions where you can save your corporate badge to Google Wallet: Albania American Samoa Argentina Armenia Australia Austria Azerbaijan Belgium Bosnia and Herzegovina Brazil Bulgaria Canada Cayman Islands Chile Colombia Costa Rica Croatia Cyprus Czech Republic Denmark Dominican Republic Ecuador Estonia Faroe Islands Finland France Georgia Germany Greece Greenland Guam Hong Kong Hungary Iceland India Ireland Isle of Man Israel Italy Japan Kazakhstan Kyrgyzstan Kuwait Latvia Liechtenstein Lithuania Luxembourg Malaysia Malta Mexico Moldova Monaco Montenegro Netherlands New Zealand North Macedonia Northern Mariana Islands Norway Oman Pakistan Panama Paraguay Puerto Rico Peru Poland Portugal Qatar Romania San Marino Serbia Singapore Slovakia Slovenia South Africa Spain Sweden Switzerland Taiwan Tajikistan Thailand United Arab Emirates United Kingdom United States Vietnam Digital car keys Corporate badges Countries (US) Yemen Zambia Zimbabwe Post to the help community Get answers from community members When you shop online or in apps like Uber and Airbnb, you can pay faster using your payment method securely stored in Google Pay. With Google Pay, you don't have to enter your payment info every time. When you can use Google Pay You can pay with a payment method you saved in Google Pay: If the app or website offers Google Pay as a payment method When you find these buttons at checkout Learn which featured apps and sites accept Google Pay. Check out with Google Pay At checkout, tap the Google Pay button. If asked, choose a payment method and enter your shipping address. Confirm your order. Add or change a payment method in Google Pay Learn how to manage payment methods on the Google Wallet website. Common questions about app or website payments If you have a question about your order, contact the merchant directly. To request a refund, contact the merchant directly. When you use a payment method through a Google service, you may find a charge on your account with the descriptor GOOGLE *TEMPORARY HOLD This is a pending charge performed to verify that your card account is valid. When the transaction goes through, the hold will go away. Check if the merchant accepts your payment method. Make sure there are no issues with your account. Check payments.google.com for any Alerts . Make sure that the information that your bank or credit card company has matches the name and address in your Payment profile settings. If your billing information matches, try the transaction again with another payment method. Learn how to manage your Google payment info. If you only have one payment method available, try to remove the payment method from your Google Account and add it back again. Then, try the transaction again. Learn how to manage payment methods. If none of the above have worked, to find out why the transaction was declined, contact your bank or credit card company. I suspect an unauthorized payment was made through Google Pay checkout If you suspect an unauthorized payment, contact your bank or card provider as soon as possible. To tell us about your experience with Google Pay as a payment method in apps or websites: Go to wallet.google.com. On the left, click Feedback Send. Tell us what you like or don't like or about bugs you've found. Add Google Pay to your website or app If you want to allow easy checkout for people in your app and on your website, go to developers.google.com/pay/ for more info. Contact us Tell us more and we'll help you get there