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How to dispute e zpass violation nj

There is no need to call DRPA if you went through an E-ZPass lane by mistake at one of our bridges. The vehicle owner will receive a violation notice in the mail requesting payment. The E-ZPass electronic toll collection is an automated system and cannot be interrupted. Cameras in the toll lanes automatically take pictures of vehicles that pass through an E-ZPass lane without an E-ZPass. The vehicle's license plate is run through the database of existing E-ZPass customers. If there is a match, the correct toll will be deducted from the customer's E-ZPass account. If there is no match, the registered owner of the vehicle is mailed a violation notice requesting payment of the missed toll plus an administrative fee. The administrative fee may be waived for first time offenders if the missed toll payment is made promptly. One thing that hasn't changed during the pandemic is the controversial \$50 penalty that E-ZPass continues to levy against drivers on New Jersey Turnpike Authority roads. With a federal class-action lawsuit challenging the constitutionality of the violation still on hold, New Jersey motorists are continuing to receive the steep fines for allegedly going through toll booths without being part of the program, not having the needed transponders, or not paying their E-ZPass bills. New Jersey law is clear: fines for violations cannot cost any more than the cost it takes for the agency to collect an unpaid toll. What's not clear, however, is how much that legwork costs. In New Brunswick, a Superior Court judge appointed by the Appellate Division has been working for more than a year to gather information that will determine what the actual cost is for the Authority to issue a violation notice. Matthew Faranda-Diedrich, a partner at Royer Cooper Cohen Braunfeld, the Philadelphia law firm heading up the class-action suit, said the \$50 fine, which was suddenly doubled nine years ago, also violates the 8th Amendment against excessive fines. The Turnpike Authority continues to insist the violation process, which involves getting a driver's name and address from the Motor Vehicle Commission, costs more than \$50 per violation. But Faranda-Diedrich said that claim is belied by what we've seen during the pandemic, when the Turnpike Authority removed cash tolls and charged drivers who did not have E-ZPass using a toll-by-plate system. That's a procedure where the Turnpike Authority takes a photo of a license plate going through a toll, then contacts the Motor Vehicle Commission to get a driver's name and address so the driver can be sent a bill for the toll. Faranda-Diedrich said that no additional fee was charged when the toll-by-plate system was in effect. "And yet for these so-called violation notices, doing the exact same thing — pulling the license plate, matching it up to DMV records and mailing an invoice — suddenly it costs \$50," he said. "If they can do all those things in the case of toll-by-plate and not charge \$50 or maybe just a couple of dollars, whatever the charge ends up being, it would suggest that's the actual cost of collecting a toll," he said. Faranda-Diedrich said once the information is collected and reviewed by the judge in Middlesex County, there will be an evidentiary hearing and the judge will decide whether the \$50 charge is warranted. The case will then go back to an appellate panel that will rule "as to whether or not the regulation that authorizes the \$50 charge should be declared illegal and thrown out or not," he explained. He said because the pandemic has slowed the process, it's difficult to say when the case will move forward. "This is a case that needs to be tried in person with several expert witnesses, factual witnesses. It really needs to be tried in the courtroom, not over Zoom," he said. He understands that people may be frustrated by the delay but it's important to keep in mind, he said, that "justice is not often swift but it is meaningful." "We are putting our head down and doing everything we can to hopefully bring justice to the millions of motorists that we feel like have been unfairly taken advantage of," he said. Motorists who want to put their names on the list to join the class-action lawsuit can contact intake specialist Randi Fair at rfair@rcblaw.com or call 215-839-1000. A spokesman for the Turnpike Authority declined to comment on the case. You can contact reporter David Matthau at David.Matthau@townsquaremedia.com. Many toll agencies have already converted to all-electronic tolls, meaning cash is not accepted. On roadways that are all-electronic, toll payments may be made by one of the following methods: Toll Pass / Transponder Toll transponders issued by state or regional tolling agencies are, typically, the preferred method for making toll payments. When using a compatible toll pass, your tolls are automatically deducted from your prepaid account. The compatibility of a toll pass will depend upon the state in which you travel and the roadway being used. Our Toll Pass section has a complete list of compatible roads for each state. Toll pass networks are becoming more integrated, particularly across the eastern United States and the Southern Plains, but many states are also opting to use isolated networks and charge by license plate, as well. License Plate / Mail Many agencies offer what is called "Pay by Plate", "Toll by Plate", "Pay by Mail" or similar options. Using this method, drivers do not need cash or a compatible toll pass. Instead, this payment method involves taking a snapshot of your vehicle's license plate, then issuing a toll invoice. Toll invoices are generally mailed once per month, and they are sent to the address on file with the state where the photographed vehicle is registered. Toll invoices may include an administrative fee for issuing the invoice. What Are Registered And Unregistered Plate Accounts? Registering a license plate simply means you have provided your vehicle information to the tolling agency responsible for handling license-plate billing. Often, registering a license plate may result in reduced tolls, similar to using an agency-issued toll pass. Unregistered license plate only means you have not provided your license plate to a tolling agency that issues toll invoices. If a roadway offers a "Pay-by-Plate", "Toll-by-Plate" or similar payment option, you do not need to register your license plate in order to receive a toll bill. However, registering your license plate ahead of time with the agency may save on toll charges, depending on the agency. Start a New Conversation Show All... Alert Preferences Show All... When the E-ZPass transponder malfunctioned in a car driven by a New York woman and her husband, they were unable to pay the \$3.25 toll. But when the violation notice came in the mail, the tab topped \$200. They were billed \$220, \$3.25 for the missed tolls and \$217 in administrative fees. They weren't the only drivers outraged. The agency now faces a class action lawsuit over its violation fees. The lawsuit contends the New Jersey Turnpike Authority has overcharged drivers since the fee was raised in 2011 to \$50, because the costs to process a violation is about \$25. Almost four million drivers have been overcharged \$185.6 million over six years, the suit said. The late fee was last straw for Sarah Radafshar, who complained on Twitter and posted one of four violation notices totaling over \$220. The authority ultimately waived the violation fee, but the high amount still annoys her. "If they're charging an administrative fee, they should repurpose the money into better machines that will pick-up our E-ZPass tags," said Radafshar, who added she supports the lawsuit. The lawsuit is currently before a state appeals court and a federal court. It demands a roll back of the fee, refunds to drivers who overpaid and a do-over of the 2011 legal process that raised the fees from \$25 to \$50. "We are requesting the court recognize that NJTA's raising of the administrative fee from \$25 to \$50 in 2011 was illegal," said attorney Matthew Faranda-Diedrich, who is representing the driver suing the authority. The authority's 2011 financial analysis was flawed because it did not include the savings, and expenses that were eliminated in 2010, the suit said. It cites a May 2012 email from a Turnpike Authority financial manager that said the processing cost dropped due to a new contract. The Turnpike Authority contends the increase was necessary to cover costs. Turnpike Authority officials reiterated arguments this month that were made in 2011 and repeated in May 2017 after two drivers unsuccessfully appealed the fees and the process used to justify them. That case is before the appellate court. Spokesman Tom Feeney said the authority stands by a financial analysis that contends the actual processing cost is over \$51 and that the \$50 violation fee is reasonable. In that defense of the original fee challenge, authority officials argued that the cost spiked to \$80 per violation in 2017 because there are more toll violators now. The authority also said in 2017 that the administrative fee includes the costs of toll lane maintenance, toll collection equipment, the fiber optic network, maintaining that equipment, transponder and staff costs, according to an answer filed in the state register. Nationally, other toll agencies charge administrative fees that are 95 percent less than the Turnpike Authority, with some charging \$5 and others charging no fee, if the toll is paid in 10 days. Representatives of the National Motorists Association, a driver's rights group, said the fees should be revised, based on the arguments in the suits. "As our national organization sued the Pennsylvania Turnpike Commission this year for exorbitant tolls used to make unrelated statutory payments to the state, we resonate with the suits filed against the NJTA," said Steve Carrellas, National Motorists Association state policy director. Drivers with a valid E-ZPass account should get a break from fees, especially for mistakes made by the system or the process, he said. Typically, E-ZPass account holders are only charged for a toll if there is an issue. A driver who goes through an E-ZPass lane after the credit card used to pay tolls has expired is treated the same as a violator. "If you are an account holder in good standing, you shouldn't have to pay a violation fee if you somehow get a violation notice," Carrellas said. "If something is repeated that is the fault of the user, it should be a smaller fee for things that aren't an intentional violation." Larry Higgs may be reached at lhiggs@njadvancemedia.com. Follow him on Twitter @commutinglarry. Find NJ.com on Facebook. Requires NJTA and SJTA to extend payment period for violations of electronic toll collection monitoring system, commonly known as E-ZPass, during COVID-19 public health emergency and state of emergency. As introduced. An Act concerning temporary payment extensions for violations of the electronic toll collection monitoring system during the COVID-19 public health emergency and state of emergency. Be It Enacted by the Senate and General Assembly of the State of New Jersey: 1. a. Notwithstanding the provisions of sections 8 and 13 of P.L. 1997, c.59 (C.27:25-34.3 and C.27:25a-21.3) and any regulations promulgated pursuant to P.L. 1997, c.59 to the contrary, if any violation of the toll collection monitoring system regulations is committed, as evidenced by a toll collection monitoring system, during the public health emergency and state of emergency declared on March 9, 2020 by the Governor, pursuant to Executive Order No. 103 and extended, where applicable, by subsequent executive orders, the owner of the vehicle shall have 90 days from the date that the advisory and payment request is sent to pay the required toll and, if applicable, the reasonable administrative fee. The owner of a vehicle shall not be charged an additional administrative fee for the violation of the toll collection monitoring regulations during the extension of the payment period of the advisory and payment request authorized pursuant to this subsection. b. Nothing in this section shall be construed to authorize: the increase of the administrative fee that is established by the New Jersey Turnpike Authority or South Jersey Transportation Authority and is based upon the actual cost of processing and collecting the violation; or the establishment of any additional fees for the administration of the extension provided for pursuant to subsection a. of this section. 2. This act shall take effect immediately and shall expire: upon rescission by the Governor of Executive Order No. 103 of 2020 and any subsequent executive orders extending the public health emergency; or, in the absence of a rescission by the Governor, upon the termination in any other manner of the declared state of emergency and public health emergency. STATEMENT This bill requires the New Jersey Turnpike Authority and the South Jersey Transportation Authority (authorities) to permit the owner of a vehicle to pay the required toll and, if applicable, reasonable administrative fee within 90 days from the date that an advisory and payment request (APR) is sent for any violation of the toll collection monitoring system, commonly known as E-ZPass, that was committed during the COVID-19 public health emergency and state of emergency. The bill also prohibits the owner of a vehicle from being charged any additional administrative fee for the E-ZPass violation during the extension of the payment period for the APR authorized pursuant to the bill. Nothing in this bill is to be construed to authorize: the increase of the administrative fee that is established by the authorities; or the establishment of any additional fees for the administration of the extension provide for pursuant to the bill. Under current law, the owner of a vehicle has 30 days from the date that an advisory and payment request is sent to pay the required toll and the reasonable administrative fee for an E-ZPass violation. During the COVID-19 public health emergency and state of emergency, the authorities implemented cashless tolling to prevent face-to-face interactions and the spread of the Corona virus. It is the sponsor's intent to prevent the authorities using the pandemic to charge the \$50 administrative fee on every cashless toll when New Jersey residents without an E-ZPass account have no other way of paying the toll and to prevent the accumulation of excessive administrative fees on E-ZPass violations without a reasonable amount of time to pay. 511PA Travel Conditions Map 511PA Travel Conditions Map Google Translate 511PA Travel Conditions Map 511PA Travel Conditions Map Google Translate I went through the toll and it did not read my E-ZPass. What do I do? If this continues to happen and your tag is over 3 years old, contact E-ZPass at 1-888-AUTO-TOLL (1-888-288-6865) and request a new tag. If your tag is less than 3 years old, you do not need to do anything. After the picture is taken of your vehicle, E-ZPass matches the tag up to E-ZPass account holders to make sure violations are not sent to account holders. When they see that you are an account holder the violation will be pulled. If by some slim chance this safeguard fails and you do receive a violation, please fill out section C and return to the violations processing center and they will debit the discounted toll only. How long will it be before I get a violation? It may be a few weeks before you receive anything. If you have any other inquiries, call the Customer Service for E-ZPass at 1-888-288-6865. I went through the Express E-ZPass and do not have an E-ZPass account. What do I do? When you go through the Express E-ZPass and are not an account holder a violation is automatically generated. You will need to follow the same procedure as for a missed cash toll - or get in touch with the E-ZPass Customer Service Center at 1-888-AUTO-TOLL (1-888-288-6865) or by e-mail. You must pay a missed toll within 48 hours to avoid a violation. You can make the payment at any manned tollbooth. Toll collectors are available 24 hours a day, 7 days a week, at specified lanes of the Expressway's Pleasantville Plaza (Milepost 4.3) and Egg Harbor Toll Plaza (Milepost 17). You will be issued a receipt when paying in person. Please save your receipt as proof of payment should you receive a violation notice. The Authority will also accept payment by mail; however, we will be unable to issue a receipt. Our address: South Jersey Transportation Authority, PO Box 351, Hammonton, NJ 08037. Please be sure to pay by check or money order (so that you have a receipt) and include your license plate number, the date and location of the missed toll in the memo section of your check. Please be advised that if you are driving a rental car, you are responsible for the missed toll. If a violation is issued it will go directly to the rental agency and they will bill you in turn. It may be wise for you to contact the agency and inform them of the incident or provide a copy of the receipt when you return the vehicle. Get detailed weather information by clicking below: Don't despair. At SJTA we know how difficult and confusing it can be at times to change lanes during periods of heavy traffic. [More] Go to Website Go to Website

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